

Dear Customer,

It is our privilege to be able to make a difference in your lives by providing customized financial solutions that are undoubtedly the best in the industry. We are glad that you chose us to facilitate you with your Life Insurance needs so that you not only enjoy your present but can also plan your future ahead.

You can stay connected with Jubilee Life so that whenever there is a problem or a piece of information that you seek, you can simply call in or log on to internet and find out!



Our Office

Customer Experience Department (Head office)

74/1-A Lalazar, M.T Khan Road,
Karachi-74000, Pakistan.
Tel: (021) 35205095

Call Us

UAN: (021) 111-111-554 (111-111-JLI)

Email

You may share your suggestions, queries or complaints on the following email ID

- info@jubileelife.com

Policy Online (If your Email Address is Registered with us)

HOW TO SIGN UP POLICY ONLINE PORTAL?

1. Visit our Online Policy Portal on our website (www.jubileelife.com).
2. Click on Customer Login.
3. Sign Up under the "DON'T HAVE AN ACCOUNT" by giving us your e-mail address.
4. Follow the steps in the e-mail sent to you from Jubilee Life.

Note: If your E-Mail address is not yet registered please contact through one of the other 3 mentioned communication channels.

SMS

1. Type JUBILEELIFE and send it to 8398
2. You may text us any query regarding your policy detail.
3. You may also type any one of the following query codes and get instant replies against your policy
E.g. JUBILEELIFE <space> <Query Code> <space> <Policy No.> i.e. JUBILEELIFE CV <space> 12345 and send it to 8398
4. You will receive reply to your Query via return SMS

List of Instant Query Codes

CV- Cash Value

SCD- Sales Consultant Details

PRD-Premium Details

FNP-for Fund Price Details

PSD-for Policy Status and Details

HLP- List of available query codes

To find out more about us, visit our website

WWW.JUBILEELIFE.COM

You may locate our branches spread across Pakistan by going to the link locate us and enter your city to find a branch near you. For all online updates, be a part of the Jubilee Life family via Facebook

 <http://www.facebook.com/JubileeLifeInsurance>